



## To Whom It May Concern

### **Re: ROCKWOOL Terms and Conditions regarding Limited Warranty**

ROCKWOOL warrants that products sold to Purchaser shall meet such specifications at the place of manufacture as are outlined in the most recently published ROCKWOOL data sheets. If not in conformity with such specifications, ROCKWOOL will, in its sole discretion, replace products at the original point of delivery or repair the products. To be allowed, claims must be reported within (3) days if the defect is visible and within (10) days if it is not visible. This warranty does not include service to repair damage to the product resulting from accident, disaster, misuse, abuse, or non-ROCKWOOL modification to the product. THE FOREGOING WARRANTIES ARE IN LIEU OF AND PURCHASER THEREBY WAIVES ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR USE FOR A PARTICULAR PURPOSE. THE SAID REMEDY OR REPAIR OR REPLACEMENT IS THE SOLE REMEDY OF THE PURCHASER FOR ROCKWOOL'S BREACH OF WARRANTY AND SUCH REMEDY EXTENDS ONLY TO THE PURCHASER.

For further information or assistance, please contact:

**ROCKWOOL Technical Support**

**1-877-823-9790**

[contactus@rockwool.com](mailto:contactus@rockwool.com)